TELE-PLUS CLOUD **Mix & Match Plans**

IT'S NOT A ONE-SIZE-FITS-ALL WORLD

Mix & Match plans offer businesses more value than ever before, with the ability to tailor communication plans according to the individual needs of your business.

FIND THE RIGHT PLAN FOR THE RIGHT USER				
	CLOUD **ESSENTIALS**	CLOUD FOR TEAMS **ADVANCED**	CLOUD **PRO**	CLOUD **ENTERPRISE**
Mix & Match	●	●	●	●
Free Device	●	●	●	●
Number of Concurrent Endpoints	1 Phone Plus apps	5	5	5
Cloud Mobile app	●	●	●	●
Cloud Desktop app	●	●	●	●
Unlimited Calling	●	●	●	●
Free International Calling View Countries>	23 Countries	33 Countries	33 Countries	33 Countries
Local Number	●	●	●	●
Toll-Free Number	Additional Charge	Additional Charge	Additional Charge	Additional Charge
Auto Attendant	●	●	●	●

	CLOUD ESSENTIALS	CLOUD FOR TEAMS ADVANCED	CLOUD PRO	CLOUD ENTERPRISE
Caller ID	●	●	●	●
Hunt Groups with Agent Log in/out	●	●	●	●
Call Transfer, Call Hold, 3-way Calling, Music on Hold	●	●	●	●
Paging	●	●	●	●
Call Park/Pickup	●	●	●	●
Intercom	●	●	●	●
SPAM Call Blocking/Tagging	●	●	●	●
911 Admin Notification	●	●	●	●
Voicemail	●	●	●	●
Voicemail Transcription		●	●	●
Call Recording	●	●	●	●
Web Fax		●	●	●
ARCHIVING				
30-days retention [more details](#)	●	●	●	●
1yr, 3yr, 7yr, 10yr retention plans	Additional Charge	Additional Charge	Additional Charge	Additional Charge
COLLABORATION AND PRODUCTIVITY				
Presence Detection/2-Way Sync	●	●	●	●
1 on 1 and Group Chat	●		●	●
AI Assistant	●		●	●
User Texting		●	●	●
Company Messaging		Additional Charge	Additional Charge	Additional Charge
File Backup, Sync and Share	5 GB/user		50 GB/user	200 GB/user
VIDEO MEETINGS AND CONFERENCING				
Hd Video Conferencing	4 Participants		100 Participants	200 Participants
Hd Audio Conferencing	200 Participants		200 Participants	200 Participants
Dial in Numbers	Local		International	International
Cloud Rooms	●		●	●
Webinar	Additional Charge		Additional Charge	Additional Charge
Screen Sharing	●		●	●
Compact Mode	●		●	●
Unlimited Recordings			●	●
Screen Annotation	●		●	●

	CLOUD **ESSENTIALS**	CLOUD FOR TEAMS **ADVANCED**	CLOUD **PRO**	CLOUD **ENTERPRISE**
AI-Powered Virtual Assistant			●	●
AI-Powered Meeting Transcriptions and Insights			●	●
Calendar Sync	●		●	●
In Meeting Chat	●		●	●
In Meeting Notes			●	●
End to End Encryption			●	●
Meeting Security (passwords, lock, attendees permission controls)	●		●	●

ENVISION ANALYTICS

	CLOUD ESSENTIALS	CLOUD FOR TEAMS ADVANCED	CLOUD PRO	CLOUD ENTERPRISE
QoS Dashboard	●	●	●	●
Call History	●	●	●	●
Wallboards		●	●	●
Detailed Contact Center Analytics		●	●	●

EXTEND INTEGRATIONS

	CLOUD ESSENTIALS	CLOUD FOR TEAMS ADVANCED	CLOUD PRO	CLOUD ENTERPRISE
Active Directory	●	●	●	●
Chrome (click to call), G Suite, Outlook, Slack (meeting integration), Oulook/Office 365 Meetings Integration), Generic CRM Screen Pop	●	●	●	●
Sugar CRM, Zoho CRM, Zendesk		●	●	●
Salesforce, ServiceNow, NetSuite, MS Dynamics		●		●

CALL CENTER FEATURES

	CLOUD ESSENTIALS	CLOUD FOR TEAMS ADVANCED	CLOUD PRO	CLOUD ENTERPRISE
Agent Log in and Log out		●	●	●
Call Queuing, Configuration Wrap up Time, Configurable Agent Removal from the Queue, Greetings Management		●	●	●
Smart Greetings and Additional Call Recording Storage		●	●	●
Scheduled and Graphical Reports		●	●	●
Supervisor Functions (monitor, whisper, barge)		●	●	●

QUESTIONS? CONTACT US TODAY!

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